



# ASSIST project

- Aims to deliver a service for searching and qualitatively analysing social sciences documents
- NaCTeM is designing and evaluating an innovative search engine embedding text mining components
  - Domain knowledge facilitates expansion of user queries
  - Real Time clustering of search results
  - Semantic Information enrichment for targeting the main topics
  - Term extraction for improved browsing capabilities
- Final deliverable will include a web demonstrator for further integration into JISC e-Infrastructure
- NaCTeM local project website: http://www.nactem.ac.uk/assist/



# ASSIST project



- Limitation of existing search engines
   return long list of documents accessed through laconic
   contexts of the words queried as plain-text
- ASSIST search engine improves:
  - the research process with domain knowledge for the Educational Evidence Portal (EPPI-Centre)
  - the content access of documents through semantic information for sociological analysis of mass-media documents (NCeSS)



## **Technical Characteristics**



#### **Extraction**

- Content
- Metadata



**Lexis Nexis** 

NewsPaper

DataBase

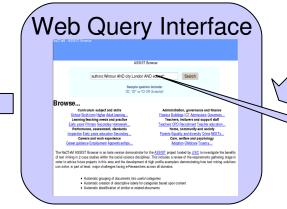
#### TM components

- •Named Entity Recognizer: BaLIE
- •Term Extractor: Termine
- •Sentiment Analyzer: HYSEAS

#### **Search Engine** Lucene

Search result clustering





Jser Query

Indexed

**Documents** 

#### Named Entities



#### Sentiment Analysis Terms







# Query interface



# authors:Wintour AND city:London AND educat\* Sample queries Include: 1D', 1D" or 1D OR Scientist'

# **Expanding the standard query interface**

- Semantic operators to build complex queries
- Browsing documentsthrough a domain taxonomy

#### Browse...

Curriculum subject and skills

School Sixth form Higher Adult learning...

Learning/teaching needs and practice

Early years Primary Secondary Homework...

Performance, assessment, standards

Inspection Early years education Secondary...

Careers and work experience

Career guidance Employment Apprenticeships...

Administration, governance and finance
Finance Buildings ICT Admissions Governors

Teachers, lecturers and support of
Teachers or by recomment recent education...

Home, community and society

Parents Equality and diversity Crime NEETs...

Care, welfare and psychology

Adoption Childcare Truancy...

The NaCTeM ASSIST Browser is an beta version demonstrator for the <u>ASSIST</u> project funded by <u>JISC</u> to investigate the benefits of text mining in 2 case studies within the social science disciplines. This includes a review of the requirements gathering stage in order to advise future projects in this area and the development of high profile exemplars demonstrating how text mining solutions can solve, in part at least, major challenges facing e-Researchers across all domains.

- Automatic grouping of documents into useful categories
- · Automatic creation of descriptive labels for categories based upon content
- Automatic identification of similar or related documents



## Search Result Interface



The University

aCTeM - ASSIST

Cluster results for: education, N

All Documents (68

Blair Seeks (101)

ID Cards (70)

Labour at MANCHESTER (6

Willfully (42)

David Cameron (42)

Election AFTERMATH (34)

Government Plans (47)

Blunkett Affair (31)

Delay School Reform (20)

Britain (23)

Religious Hatred Bill (21)

(Other) (365)

Query Results | Semantic Content

Treated like truants -

AUTHORS: Nancy Patton Wood, DATE: June 23, 2004, Wednesday

CONTEXT(s):

educate their children at home. Home schoolers are not obliged ...

a classroom -only to educate their children appropriately for their age and ability. Families choose ...

Reply: Letters and Towards a surveillance society -

AUTHORS: Robin Hull, DATE: April 26, 2006 Wednesday

CONTEXT(s)

, whether guilty or not, appears to be comparable to the change from **education** based on reason to **education** ba Now, it seems, we can expect justice by faith instead of justice by reason ...

Whitehall poised for shuffle of top posts -

AUTHORS: David Hencke, Westminster correspondent, DATE: July 18, 2005

CONTEXT(s)

secretary's post last month. Mr Macpherson, 46, was educated at Eton and Balliol College, Oxford ...

. He has avoided big public controversies. Sir John, 55, educated at Charterhouse and New College ...
at the Department for Education and Skills, to the Home Office. He wants to poach Sir David, 53, educated ...

Overview: Fight for tuition charges holds key to success -

AUTHORS: Patrick Wintour, DATE: November 27, 2003

CONTEXT(s

health bills and seven **education** bills can hardly inspire the electorate with another round of law making ...
fortunate enough to see the Tories' own higher **education** policy totally rejected by 122 higher **education** establishments. But Paul Farrelly, the articulate leading Labour rebel, said yesterday he had ...

Clustering the query results in real time

Lingo algorithm merges instances of commonly occurring phrases, keeping the best candidate to describe each cluster

A familiar presentation of query results including snippets



## Search Result Interface





aCTeM - ASSIST

Cluster results for: education

#### All Documents (686)

Blair Seeks (101)

ID Cards (70)

Labour at MANCHESTER (64)

Willfully (42)

David Cameron (42)

Election AFTERMATH (34)

Government Plans (47)

Blunkett Affair (31)

Delay School Reform (20)

Britain (23)

Religious Hatred Bill (21)

(Other) (365)

< 1 234 > >> | Show All

Query Results Semantic Content

#### Treated like truent

AUT Uns: Nancy Patton Wood, DATE: June 23, 2004, Wednesday

RGANIZATION: [government , the police]

PERSON: [hennessy, patton wood, pauline bastick, kathryn]

COUNTRY: [britain]

CITY: [nancy, westminster, london, oxford]

TERMS: [home-schooling families, home schoolers, national curriculum, young people, overzea/ us local a

we Officers, major tourist areas, individualistic home education]

Reply: Letters and mails: Towards a surveillance society

AUTHORS: Robin Hull, DATE: April 26, 2006 Wednesday

PERSON: [robin hull]

MONTH: [april]

TERMS: [legal compensation shakeup, false court actions, compensation issue, dangerous issue, lingering

human error, good faith]

#### Whitehall poised for shuffle of top posts -

AUTHORS: David Hencke, Westminster correspondent, DATE: July 18, 2005

CELEBRITY: [gordon brown, charles clarke, mr clarke, david blunkett, ruth kelly ]

PERSON: [o'donnell , nicholas macpherson , sir john gieve , mr macpherson , ken , norman lamont , sir david normington , sir

kevin tebbit, sir joe, mavis, sir brian bender, andrew, turnbull]

ORGANIZATION: [whitehall, treasury, home office, cabinet office]

VOCATION: [civil servants, home secretary, education secretary]

CITY: [eton , oxford , charterhouse , bradford ]

TERMS: [ permanent secretary posts, principal private secretary, cabinet secretary applicant, senior civil servants, welfare reform programme, deputy permanent secretary, big public controversies]

Document content is described using semantic information

makes document analysis easier, faster and more efficient



# Access to document contents

Cluster results for: educar



#### VaCTeM - ASSIST

All Documents (686)
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COUNTRY: [br\_lin]

CITY: [nancy / estminster , london, oxford ]

TERMS: [hor preschooling families, home schoolers, national curriculum, young people, overzealous loc Welfare Of pers, major tourist areas, individualistic home education]

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CITY: [eton , oxford , charterhouse , bradford ]

TERMS: [permanent secretary posts, principal private secretary, cabinet secretary applicant, senior civil servants, welfare reform programme, deputy permanent secretary, big public controversies]

# Document content is described using semantic information

- Metadata: informing the origin of documents
- Terms: most significant multi-words phrases in the document
- Named Entities: main discourse objects belonging to predefined categories



# Document Analysis



Document returns for:identity cards,

nantic informa TERMS NAMED ENTITIES ✓ CELEBRITY ✓ ORGANIZATION ✓ VOCATION SENTIMENT ANAL

elated Documents

D PEERS POINT OUT THE RISK TO HUMAN

ID cards 'threat to human rights

elated Topics LOW MED HIGH

ds Constitution Committe

Document: LNDocument1007.xml

#### ID cards an 'intrusion on privacy' say MPs

IDENTITY cards will intrude on our private lives, MPs and peers said last night.

The Government 's plans for cards would allow the state to build up a 'comprehensive picture' of how per including their employment record and use of public services. Parliament 's Joint Committee on Human R

Over time, this would amount to a 'considerable intrusion on the indicated 's private life' and ould bread human rights law, its report said.

A separate all-party group of peers warned that the card would 'fundamentally alter the relationship bety and state '.

The House of Lords Constitution Committee criticised the lack of safeguards in the ID Cards Bill, pass a reduced Government majority last week.

Peers debate the legislation on Monday.

The committee said it firmly rejects Government claims that, in respect of privacy, ID cards are compara licences and passports '.

Home Secretary Charles Clarke said the Bill would set limits on information stored on the database.

Labour says the scheme will tackle crime.

- Identification of conceptually similar documents using the most commonly occurring terms and words in the source document
- Highlighting selected semantic information within the document
- Selecting terms according to their importance and using them to browse documents



# The University of Manchester

# Document Analysis



Document returns for:id cards, New re

Semantic informations AMED ENTITIE **V** CELEBRITY **V** UNIT ✓ ORGANIZATION ✓ VOCATION ✓ NATIONALITY XICAL CHAIN ALYSIS Display elated Documents

ID cards may breach human rights, say MPs

SETBACK FOR IDENTITY CARD PLAN

ID CARDS WILL PUT HUMAN RIGHTS AT RISK

ID cards could fall foul of human rights law

ID cards threat to human rights'

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Over time, this would amount to a 'considerable intrusion on the individual's private life' and could breach Europe human rights law, its report said.

A separate all-party group of peers warned that the card would 'fundamentally alter the relationship between citizen state'.

The House of Lords Constitution Committee criticised the lack of safeguards in the ID Cards Bill, passed by MPs reduced Government majority last week,

Peers debate the legislation Monday

The committee said it firmly rejects Government claims that, in respect of privacy, ID cards are comparable to driving licences and passports'.

Home Secre the Bill would set limits on information stored on the database.

Labour says ...

**FACSIMILE** 

- ✓ Named Entities are selected and displayed according to their categories
- 26 categories of Named Entities are recognized and coloured in their context



Semantic informations

NAMED ENTITIES

✓ ORGANIZATION

SENTIMENT ANALYSIS

Display

ID cards may breach human rights, say MPs

ID CARDS WILL PUT HUMAN RIGHTS AT RISK,

ID cards 'could fall foul of human rights law'

set limits on information

stored on the database. Labour says the scheme will tackle crime.

✓ CELEBRITY

✓ VOCATION

elated Documents

SAY MPS AND PEERS

ID cards 'threat to human rights'

TERMS

# Sentiment Analysis





privacy, ID cards are comparable to driving licences and passports'. Home Secretary Charles Clarke said the Bill would

#### **Subjective Sentiment**

Automatic estimation of the opinion of the writer regarding a fact or an

- Negative opinion
- opinion Neutral
- **Positive** opinion

Related Topics

LOW MED HIGH

rivate life ords Constitution Committee parate all-party group



# **Future Work**



- Automatic Summarization for accessing cluster content
  - → Extraction of the most salient sentences from the documents in a cluster

- Improving the interaction between the system and the users
  - Correction of the title and the content of the clusters
  - → Graphical interfaces to add user defined annotations